

New IBI Being Introduced

Shown with this article is a replica of the IBI (information-based indicia) produced by DAZzle With Internet Postage, a PSI product authorized for national distribution. Mail bearing this barcode will be entering into the regular mailstream and should be processed in the same manner as any other mail bearing authorized full-rate postage.



— Postage Technology Management, Retail, Consumers and Small Business, 12-28-00

New IBI Being Tested

Shown with this article is a replica of the IBI (information-based indicia) produced by IJ25, a Neopost product, currently in testing. Mail bearing this barcode will be entered into the regular mailstream as testing is extended to the field. Mail bearing this barcode should be processed in the same manner as any other mail bearing authorized postage.



— Postage Technology Management, Retail, Consumers and Small Business, 12-28-00

Refunds for PC Postage Products

With increased usage of PC Postage™ products, and the exit of one PC Postage provider from the market (Estamp), Postal Service employees are beginning to receive more questions about the refund process for unused postage.

Refund procedures associated with PC Postage products were published in *Postal Bulletin* 22004 (8-12-99). Post offices must *not* provide refunds to PC Postage customers for unused postage. Customers must send mailpieces or labels with unused (unmailed) indicia to the provider for refund.

The unused postage value remaining on a PC Postage Postal Security Device (PSD) that is surrendered and withdrawn from service is also refunded by the product provider. The registered user must notify the product service provider of the intent to withdraw the PSD. After receipt of the PSD and verification, the refund will be issued through the registered user's provider.

Please refer to *Postal Bulletin* 22004 for more specific information on this subject.

— Postage Technology Management, Retail, Consumers and Small Business, 12-28-00